

How to upgrade the Yealink EXP39 via T28 or T26

1.1 Overview

This instruction is for you to use a special T26 firmware or T28 firmware to update the firmware for expansion module EXP39.

2.1 Instructions

1. Update your T26 firmware to version 6.60.0.101 or update your T28 to version 2.60.0.101.
2. Enter the web setting page of T26 or T28, Upgrade->Advanced->Zero Active, choose Enabled option.
3. Reboot the T26 or T28, the phone will enter to page as below when it is initializing.

Exp Update

Update Ok or Cancel ? 5s

Cancel OK

Press OK button in 5 seconds, phone will enter the page as below:

Please insert an expansion to update!

Connect your EXP39 and it will upgrade automatically. The screen keeps white in upgrade process. After upgrading, the LCD of T26 or T28 will prompt:

The Expansion update Done!

Stay in this interface for 5 seconds, the screen will turn to

Please insert an expansion to update!

Then another EXP39 can be connected for upgrading. After upgrading all devices you must reboot the phone to enter the interface normally.

[Note]:

1. The new EXP39 firmware only can be use in V60 firmware or higher.
2. Don't power off or pull out the connected line between EXP and the phone. Please power on your phone and upgrade EXP39 again if you power off or pull out the connected line.
3. Don't connect EXP39 if this interface of device has not prompted

Please insert an expansion to update!

Otherwise it won't upgrade automatically.